



# Visitation Box Tops FAQ

## **What are Box Tops?**

Box Tops are labels found on certain food and household products. A list of participating products can be found under the VPA tab on our SchoolSpeak website. Each Box Top is worth 10 cents for Visitation school. Box Tops money can be earned from receipt scans or traditional Box Top clips.

## **Is it true that there are 2 different types of Box Top labels?**

Yes, as of last year, there are now two different types of Box Tops labels: "Clips" and "Digital."

## **What do I need to do with "Clips" labels?**

These are Box Tops "Clips."

The dotted lines around this label indicate that these must be clipped from the box. Please make sure to check the expiration date. Next, cut off the Box Tops "Clips" label. Collect "Clips" at home in an envelope with your student's name. Bring these to school on Box Top collection days. Please note that these Box Top "Clips" are being phased out and replaced with the new "Digital" labels, so they are not as prevalent as before.



## **What do I need to do with "Digital" labels?**

These are the "Digital" labels.

Digital labels should not be clipped off. Visitation will not receive money for Digital labels if they are clipped off and sent to school. Instead, you will need your receipt. You will also need the Box Tops for Education App downloaded onto your smartphone/device. Next, use the App to scan/take photo of your receipt. The money earned from your Digital label(s) will be added instantly to our Visitation account. No more clipping, collecting, or counting needed! You must scan the receipt within 14 days of purchase.



**I've scanned my receipt on the Box Tops App, but it rejected it. Why?**

This usually indicates that your Box Tops App needs to be updated. Just like most Apps, every once in a while, it requires an update. If that does not work, there is a Help/contact link on the App. You may also contact Kerri Hiller ([kerri.hiller@mac.com](mailto:kerri.hiller@mac.com)) for any assistance.

**I shop on-line. How do I submit my online receipt?**

The process is different when you shop online. First, you must have registered for the Box Top App with an email account. Second, using the *same* email account that you registered with the App, email your online receipt to [receipts@boxtops4education.com](mailto:receipts@boxtops4education.com). The App includes additional information for online shopping.

**How do I know when Box Top "Clips" collection days are?**

These occur in October, February, and May. As we approach these dates, they will be announced in the weekly SchoolSpeak emails that are sent out each Friday. We will also remind students of upcoming collection dates in school.

**Can my friends and family download the Box Tops App to help Visitation school?**

Yes! We encourage everyone at Visitation to spread the word to family and friends to help earn money for Visitation. Anyone can download the Box Tops App and register for Visitation as their school of choice. Please also encourage them to collect their Box Tops "Clips" for you as well!

**Is it true the App has special offers where we can earn double, triple, and up to 50 bonus Box Tops?**

Yes! This makes having the App an incredible advantage that earns even more \$ for Visitation!

***Contests are held throughout the year to reward our students and families for collecting/scanning Box Tops. Stay tuned for ways to win gift cards or special prizes for your family and classroom. All Box Tops information will be posted on the VPA section of SchoolSpeak.***